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Bibliographical Center for Research

BCR Welcomes New Director

Brenda Bailey-Hainer has been appointed by the BCR Board of Directors as the new executive director of the multistate, nonprofit library network. She will assume her new position on July 17.



“Brenda will bring to her new position an impressive track record of accomplishments working with library networks, nonprofit organizations, state government and library consortia,” said BCR Board President Stephen Rollins, dean of Consortium Library, University of Alaska Anchorage. “Brenda has an excellent understanding of the current operating environment for library networks and an appreciation of emerging information technologies.”

“As a current member of the Board of Trustees, Brenda has a good understanding of BCR, its mission and strategic goals,” Rollins continued, noting that the Board of Trustees selected Bailey-Hainer from among a number of highly qualified candidates to fill BCR’s top post.

Extensive Library Background

As director of Networking and Resource Sharing at the Colorado State Library since 1999, Bailey-Hainer has been responsible for the Colorado Virtual Library, oversees statewide resource sharing initiatives for Colorado libraries and the AskColorado statewide collaborative virtual reference service and serves as program manager for a digital resource called Colorado’s Historic Newspaper Collection. Previously, she served in a variety of positions at OCLC, as well as at the UnCover Company and CARL Corporation, both in Denver; Reed Library, Fort Lewis College in Durango (Colorado); and Hickman Johnson Furrow Library, Morningside College, Sioux City (Iowa).

Bailey-Hainer was honored with the Mountain Plains Library Association President’s Board Choice Award in 2005, named among the 2002 “Movers and Shakers”

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Action for Libraries Staff

Sharon Hoffhines, Editor
(shoffhin@bcr.org)

Brandie Baumann, Assistant Editor
(bbaumann@bcr.org)

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Rethinking Resource Sharing A Growing Movement in Response to Change

By Heather Clark

As the landscape of the library world becomes more mountainous with new technologies and increasing user expectations, resource sharing librarians are realizing the need to strap on their mountaineering gear and scale the challenging heights.

The self-described Rethinking Resource Sharing Initiative (RRSI) began just over a year ago with the release of a white paper that stimulated discussion of innovations in the world of resource sharing. Since then an RRSI group of librarians has met twice to grow ideas and develop smaller working groups. The result has been the development of new models that seek to shape a new future for interlibrary loan.

With members from a wide variety of professional backgrounds, the RRSI examined the frontier of resource sharing, comparing the current library culture to current technology and the resulting user expectations. The group has developed an emphasis on the need to streamline fulfilling information requirements on a global scale without the barriers that have developed in traditional library service models.

Through these meetings, the group shaped a response to these trends by establishing the following three working groups — user needs, cultural and policy issues and interoperability frameworks.

User Needs

As with any project, the goals should be guided by those most readily affected. In the past, innovations in resource sharing have often been focused on the staff who fill requests. However, the Rethinking Resource Sharing Initiative has placed the focus of change on the users. The User Needs working group has identified key user studies already in place and is identifying any gaps in these studies that might need to be filled. The group will then develop use cases and personae to be used to craft a service framework. This framework can then be used by the two other workgroups to guide their decision making.

Cultural and Policy Issues

This working group recognizes that one of the biggest barriers to freeing access to information is local policy restrictions and as a result wrote a manifesto to encourage libraries to revisit their interlibrary loan policies and consider a more open model of sharing. The manifesto makes some of the following suggestions: eliminate late fines and replacement fees, digitize on demand, lease books from vendors, purchase on demand and establish “floating stock” models that leave the item on the shelf of the library that borrowed it rather than returning it to the lending source.

Interoperability Framework

Another hindrance to the seamless acquisition of materials is the communication problem between fulfillment systems. The “discover-locate-request and deliver” model

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BCR Price List Now Online, Subscription Packet Mailed

By Darrell Vigil

Directors of BCR member libraries from now on will have ready online access to BCR's annual *Price List* by just turning to the Web browser on their computers. The *Price List* for Fiscal Year 2006-2007 is now posted on BCR's Web site, www.bcr.org/publications/pricelist.html; an up-to-date, password-protected version is available in PDF format. Just download your copy to your desktop. Publishing the *Price List* online not only makes the booklet more readily available to you, our members, but also results in significant savings, as BCR no longer must pay printing or mailing costs. That does not mean, however, that you shouldn't watch for BCR's packet of information in the mail.

We have mailed a small packet of information concerning libraries' prepaid BCR subscriptions. A letter from Acting Executive Director Rosario Garza provides the *username* and *password* needed to access the online *Price List*. Instructions and forms for submitting your library's BCR subscription account payment for the 2006-2007 year are also included. By prepaying your subscription by the July 21 deadline, your library receives a 3.5 percent discount (based on an annual percentage rate) on products and services purchased from BCR over the next fiscal year (July 1, 2006-June 30, 2007).

In addition, your library will be awarded a BCR training voucher for every \$10,000 prepaid by the July 21 deadline. Each voucher entitles one person on your staff to attend a BCR workshop at no charge during FY 2006-2007. We project BCR will award more than \$130,000 in subscription prepayment discounts and free workshops (through the training vouchers) to our member libraries this year. The training vouchers can be used not only to attend BCR's in-person workshops, but also our online WebLive classes. If your institution has several vouchers available, they can be used to set up customized, on-site workshop sessions for your staff at your own library.

To qualify for the vouchers, however, your library's subscription payment *must* be received in BCR's office no later than July 21. If you have not received the username and password to access the *Price List* and prepaid subscription packet or have questions, contact Darrell Vigil, BCR Business Office manager, at dvigil@bcr.org.

Bailey-Hainer (Continued from page 1)

by *Library Journal* and awarded Librarian of the Year for 2001 by the Colorado Library Association (CLA). She received the CLA Technology Project of the Year award in 2004 for Colorado's Historic Newspaper Collection. She is active in state and national library associations and currently serves on the ALA ASCLA Board.

Bailey-Hainer is currently working on a Ph.D. in public affairs at the University of Colorado at Denver and Health Sciences Center. She earned her MLS at Kent State University (Ohio) in 1983, an M.M. in music literature from the University of South Dakota and a B.F.A. in creative writing from Bowling Green State University (Ohio).

BCR Trustees, OCLC Members Council Delegate Elected

By Joyce Hillshafer

BCR member libraries elected four individuals to the BCR Board of Trustees and one delegate to represent BCR on the OCLC Members Council. The 2006-2007 Board of Trustees becomes official July 1, the beginning of BCR's fiscal year, although the Board will not meet until September.

BCR's newly elected trustees are:

- Nancy Allen, University of Denver (Colorado), research libraries trustee
- Gina Millsap, Topeka & Shawnee County (Kansas) Public Library, public libraries trustee
- Mary Ann Hansen, Montana State University, academic libraries trustee
- John Pollitz, Oregon State University, at-large trustee

Claudia Frazer, Drake University (Iowa), was elected as one of three BCR delegates to the OCLC Members Council. She joins Greg Cotton, Cornell College (Iowa) and James LaRue, Douglas County Libraries (Colorado) in representing BCR member libraries on OCLC Members Council.

The trustees were elected for two-year terms, while Frazer, as OCLC Members Council delegate, was elected for a three-year term.

In Reference...

Edited by Brandie Baumann

Oxford Database Receives Accolades

Three core sources in Oxford's African American Studies Center (AASC) database have been recognized as outstanding publications.

- *Black Women in America* received the 2006 RUSA Outstanding Reference, 2005 Booklist Best Reference/Editor's Choice and 2005 Choice Outstanding Academic Title awards.
- *Africana, The Encyclopedia of the African and African American Experience*, earned the 2005 Booklist Best Reference/Editor's Choice award and numerous congratulatory reviews from such publications as the *School Library Journal*, *Starred Review*; *Booklist*, *Starred Review*; *Library Journal*, *Starred Review*; and *Choice*.
- The new *Encyclopedia of African American History, 1619-1895, From the Colonial Period to Frederick Douglass*, has been lauded by *Booklist*, *Starred Review*, as "...highly recommended for all academic and large public libraries, and any library specializing in African-American studies."

To start a new subscription or for more information, contact BCR's Laura Chittivej (Ichittiv@bcr.org). The BCR Oxford University Press (OUP) group subscription period for Oxford University Press databases is July 1 through June 30. Renewing libraries are encouraged to fill out the BCR Oxford order/

renewal form (www.bcr.org/reference/OUP/OUP-Form.html) prior to the June 30 subscription deadline. Subscription pricing has increased an average of 5 percent.

OCLC FirstSearch Enhancements to WorldCat

Users of OCLC WorldCat may now add reviews, notes and tables of contents to WorldCat records through a new option that facilitates sharing among library users worldwide.

The user contribution option in WorldCat on the OCLC FirstSearch service extends a pilot program begun in late 2005 to enable contribution of content to WorldCat records in the **Find in a Library** interface of the Open WorldCat program. Content such as notes and tables of contents may be expanded or edited by other members of the viewing community. Personal reviews are visible to all WorldCat users, but may not be edited except by the original viewers.

A new tab labeled **Add/View Comments** in the full record display contains notes, reviews and tables of contents that have been contributed by WorldCat users. With the release of this new option, all content contributed through the **Find in a Library** interface will be visible. Content added through both **Find in a Library** and FirstSearch will be visible in all public views of the WorldCat database.

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BCR Offers Free RefWorks Trial

By Lisa Holmberg

BCR and CSA are offering BCR member libraries a free trial to RefWorks. This online research management and collaboration tool is designed to help researchers easily gather, manage, store and share all types of information, as well as generate citations and bibliographies.

RefWorks is an online research management tool that allows users to create personal databases and use them for a variety of research activities. References are quickly and easily imported from text files or online databases, which can be used to manage, store and share the information. Users can automatically insert references from their database into their papers to generate formatted bibliographies and manuscripts in just seconds.

As a Web-based resource, RefWorks allows users to access their database from anywhere, making it easy to deliver, maintain and support. RefWorks is available to users across various platforms including Windows, Mac, Unix, etc. All product upgrades are included in the subscription price.

All BCR member libraries are invited to participate in a free RefWorks trial, which runs 45 days through mid-July. BCR will be providing discounted access to RefWorks. Sign up for the trial at www.bcr.org/trials/refworkstrial.html. If you have questions, contact BCR's Ellen Fox (efox@bcr.org).

The Internet Connection

By Michael Sauers

Respond to Patron's Cell Phone

The next time a patron calls the reference desk from her cell phone, why not offer to send her the answer to her question right to her phone. As long as she can receive SMS (text messages), you can easily forward the answer to the question — with Google's help.



The most direct way to do this is to access Google's Send To Phone page at toolbar.google.com/send/sms/index.php. All you need to do is fill in the destination number, select the patron's service provider, enter a subject and fill in the text you wish to send. Nineteen different service providers are available, so you should be able to send your message to most all of your patrons.

SMS messages do have a limit of 160 characters, but if you enter a message longer than the limit, Google will split up the message automatically into parts under the limit before sending your message.

If you're a Firefox user, you can add the Send To Phone extension that will add a cell phone icon to the browser (www.google.com/tools/firefox/sendtophone/.) To use this, just highlight the text you wish to send and click on the icon. The selected text will automatically be placed into the form for you. Then just fill in the number, service provider and subject fields and click Send.

In Reference... (Continued from page 4)

Users can immediately contribute content after registering a personal account. Guidelines for content contributions are provided; OCLC monitors all submissions. User-contributed content is associated with a WorldCat record, but is maintained separately and does not become part of the record's authoritative bibliographic information.

If you have questions, consult the online help or contact Regan Harper (rharp@bcr.org) at BCR.

OCLC FirstSearch Updates

The MLA International Bibliography retrospective content from 1926-1962 is now available at no additional cost to libraries already subscribing to the OCLC FirstSearch service. Drawn from 39 print volumes, all 160,000 records have been reviewed. Journal abbreviations and acronyms for close to 3,500 titles have been expanded, full journal names standardized and ISSN's attached. Almost 11,000 subject names and terms also have been standardized according to current practices.

OCLC has announced that three Pierian Press databases — Consumers Index, FactSearch and Media Review Digest — will be offered on a per-search basis only.

For additional information on FirstSearch, contact BCR's Karen Graham (kgraham@bcr.org).

COUNTER Statistics Measure FirstSearch Use

OCLC is now including a tab for COUNTER (Counting Online Usage of Networked Electronic Resources) Release 2 reports on the www.stats.oclc.org/ Web page. Although no data will be available in these reports until June 10, it is necessary to have the data templates installed before OCLC begins loading data. Libraries will be able to see COUNTER report statistics for April 9-30, 2006, and all of May 2006 by June 10.

COUNTER statistics measure FirstSearch database and journal usage and are an enhancement to the statistics provided under the FirstSearch tab on OCLC's www.stats.oclc.org/ Web site. More information on the COUNTER statistics can be found at www.projectcounter.org/.

Wilson Adds Chronicle of Higher Education Full Text

Subscribers to WilsonWeb's Education Full Text database now have *The Chronicle of Higher Education*, a top news and career-information source for college and university faculty members, at their fingertips. Users of the Education Full Text database get comprehensive coverage to an international range of English-language periodicals, monographs and yearbooks, with cover-to-cover indexing, abstracts and full text of hundreds of journals.

To see a complete list of journals in the database, go to www.hwwilson.com/databases/educat.htm. For pricing and subscription information, contact Karen Graham (kgraham@bcr.org).

BCR Trainer Presenting at Nevada Tech Conference

By Michael Sauers

Next month, BCR Internet Trainer Michael Sauers will provide nine presentations and two workshops at the Nevada Library Institute's 2006 Technology Conference, "Nevada Meets the Web." Sauers will discuss the following:

- Introduction to Web Page Usability
- Blog-based Publishing for Libraries
- Using the Internet as a Reference Tool
- Tech Support on the Fly
- The Writing on the Walls: Wikis and the Power of the Collective
- Accessible & Maintainable Web Sites with CSS
- Tech Terms: What's New, What's Hot and What You've Got to Know
- Making the Most of Your Browser: Firefox
- Moving from HTML to XHTML
- Introduction to Web Standards
- Teaching Technology to the Public

The 2006 Technology Conference is sponsored by the Nevada State Library and Archives (NSLA) and funded by the Library Services and Technology Act (LSTA) through the Institute for Museum and Library Services (IMLS) and the Bill & Melinda Gates Foundation. The deadline for applications to attend the full conference was May 17. However, registrations are still being taken for the daily sessions. Contact Holly Van Valkenburgh (hvanvalk@clan.lib.nv.us).

RLG to Combine with OCLC

Two of the world's largest membership-based information organizations, RLG and OCLC, have agreed to come together. The combined organization will offer an integrated product and service line and give libraries, archives and museums new leverage in developing services, standards and software that will help them support research and disseminate knowledge online.

The RLG Board of Directors and OCLC Board of Trustees have recommended the merger effective July 1. If approved by RLG member institutions, RLG's online products and services will be integrated with OCLC products and services, and RLG's program initiatives will be brought forward as a new division of OCLC Programs and Research.

It is believed that a combined organization would provide an opportunity to leverage program strengths, services and innovative research initiatives, and to deliver more

Resource Sharing

(Continued from page 2)

is moving to a "find it-get it" model. The creative thinking in the interoperability work group has developed the functional requirements for a **Get-It** button that could be embedded into your Web browser. The button allows the user to auto-fill an ILL request to his/her favorite local library from the metadata present on the page, whether it be an Amazon record, a library OPAC display or just a regular old Web page with the reference to a book of interest. This plug-in would be independent of any other software application and developed as open-source software.

Details of the Rethinking Resource Sharing Initiative and its working groups are available in blog at blog.aclin.org/index.php. Registration is required to access the full documents of the forums.

Join this innovative group in rethinking your library's practices.

Subscribe to Action for Libraries

To receive **Action for Libraries**, subscribe to the BCR-AFL electronic mail list. Send an e-mail message to majordomo@bcr.org. Leave the subject line blank and type **subscribe bcr-afl** in the body of the message.

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Training Calendar

For class descriptions and other details concerning BCR training, check out the Training section of BCR's Web site: www.bcr.org/training/workshops/.

July 2006

■ 4	Independence Day Holiday (observed)	BCR offices closed	
■ 7	Implementing Deflection in the Policies Directory	BCR Free Friday Forum	10-11 am MT
■ 25-27	OCLC WorldCat Resource Sharing Basics	BCR WebLive	10 am-12 MT
■ 25	Cataloging: AACR2 Description	Murray Public Library, Murray, UT	9-4
■ 26	Cataloging: AACR2 Access Points	Murray Public Library, Murray, UT	9-4
■ 27	OCLC MARC Basics for Everyone	Murray Public Library, Murray, UT	9-4
■ 28	What's FRBR and Why Should I Care About It?	Murray Public Library, Murray, UT	9-12 noon

RLG (Continued from page 6)

value to a greater number of libraries, museums and archives around the globe. RLG's offerings would be continued as RLG-Programs, a new division of OCLC Programs and Research that would provide programs to support architecture, standards development and best practices. Any change in RLG offerings will be announced in advance.

James Michalko, who currently leads RLG, would serve as vice president of RLG-Programs Development, working under the leadership of Lorcan Dempsey, vice president of Research and OCLC chief strategist. RLG-Programs would remain a membership-based organization.

RLG's online products and services would be integrated with OCLC service offerings as appropriate. The potential for increased services and consolidation of costs would result in overall savings. For example, RLIN, the RLG Union Catalog, would be integrated into WorldCat, benefitting members of both RLG and OCLC.

Approval of the agreement requires the assent of two-thirds of voting RLG member institutions. Voting will conclude in early June.

Member News

Farrell, Newell Elected to OCLC Board

Two individuals from BCR member libraries were elected to the OCLC Board of Trustees last month. **Maggie Farrell**, dean of libraries at the University of Wyoming, and **Bruce Newell**, Montana Library Network director, Montana State Library, were honored by their colleagues on OCLC Members Council with their votes. Farrell, president of Members Council this past year, is ending her second and final term as a BCR delegate to Members Council. Newell is a member of the BCR Board of Trustees as the alternate representative from the Montana State Library.

Denver Public Library Announces New City Librarian

The Denver Public Library Commission has named Shirley C. Amore to direct Colorado's largest library system. She is Denver's first female city librarian, replacing Rick Ashton who left in February after 20 years at the library's helm.

That Which We Call a Rose...

...by any other name will assist libraries as well as before. As of July 1, the Idaho State Library will have a new name — the Idaho Commission for Libraries. The name change reflects the Idaho Commission for Libraries' mission, said State Librarian Ann Joslin, assisting libraries "to build the capacity to better serve their clientele."

OLA Names Two Librarians of the Year

Caleb Tucker-Raymond, project coordinator of L-net, and **Marie Baldo**, director, Hermiston Public Library, have been honored by the Oregon Library Association as its 2006 Librarians of the Year.

Tucker-Raymond was hired three years ago to coordinate L-net, Oregon's statewide virtual reference service. He built L-net into a 24/7 digital reference. Baldo was lauded for her impact on Oregon's eastern libraries and for revitalizing adult and children's services at Umatilla City.